



Autorenew Agreement Summary

Agreement:

Your Autorenew Membership entitles you to unlimited yoga classes at either of the Charlotte Yoga studio locations for the duration of the membership period. Membership is active from the date that you sign up and submit payment via a valid credit or debit card. Unless we otherwise communicate a different time period to you at the time of sign up, each cycle lasts for one month and will automatically renew each month until your membership is cancelled or terminated after the minimum commitment has been fulfilled. All rates are subject to review and revision by Charlotte Yoga and are not guaranteed. Any changes in rates that would affect your current membership will void any previous obligation and require a new membership to be created at the new pricing structure.

Billing:

By starting your Autorenew Membership, you authorize us to charge you for a recurring monthly fee at the rate indicated in the agreement summary (above). You acknowledge that the amount billed each month will be paid in full for the duration of your membership. You also authorize us to charge the card associated with your account for any items billed to your account for in-studio purchases and/or equipment rentals.

When you sign up and purchase your Autorenew Membership, your first month is billed immediately. Your membership will automatically renew each month and you will be billed on the same date each month, unless that date does not fall in a given month (e.g., if you sign up on 1/31, you will be billed the following month on 2/28).

If a payment is not successfully settled, due to expiration, insufficient funds, or otherwise, and you do not update your payment method and/or cancel your membership after the minimum commitment has been fulfilled, you nonetheless will remain responsible for any uncollected amounts and an additional late penalty fee. If we cannot charge your account, we reserve the right to discontinue your access to all Charlotte Yoga studio locations.

Cancellation:

Once the minimum obligation has been met per your Autorenew Agreement, you may discontinue your membership by submitting a written request to info@charlotteyoga.com with at least 30 days notice. Any notice of cancellation submitted within 30 days of your billing date is subject to be charged for a final month.

Autorenew Memberships may be paused only under emergency circumstances. If an injury occurs that prevents you from practicing yoga, a doctors note is required in order to place your account on hold for the duration of your recovery. You will need to inform the studio when you have been medically cleared to return and must still meet your minimum commitment from the time that the agreement was paused. If no contact has been made in 90 days from the initial pause date, the plan will automatically resume in order to fulfill the duration of your contract. In the event of a move outside of a 30 mile radius of Charlotte Yoga, you may terminate your Autorenew Membership by providing proof of new residence via a utility bill stating your name and new address. If for any other reason your Autorenew Membership must be cancelled before the minimum commitment has been fulfilled, you can opt to pay a \$250 buy out fee.